



Mountain Commerce Bank
Attn: Electronic Banking Department
P.O. Box 6047
Johnson City, TN 37602
423-262-5850

Notice of Your Financial Privacy Rights

We, our, and us, when used in this notice, mean Mountain Commerce Bank. This is our privacy notice for our customers. When we use the words “you” and “your” we mean the following types of consumer customers who have a continual relationship by purchasing or holding financial products or services such as:

- Deposit account (checking, savings, certificate of deposit)
- Loan account
- Safe deposit box
- Retail installment contract we hold and service
- Self-directed Individual Retirement Account

We will tell you the sources of the information we collect about you. We will tell you what measures we take to secure that information.

Term Definition

- *Nonpublic personal information* - information about you that we collect in connection with providing a financial product or service to you. Nonpublic personal information does not include information that is available from public sources, such as telephone directories or government records. Hereafter, we will use the term “information” to mean nonpublic personal information as defined in this section.
- *Affiliate* - a company we own or control, a company that owns or controls us, or a company that is owned or controlled by the same company that owns or controls us. Ownership does not mean complete ownership, but means owning enough to have control.
- *Nonaffiliated third party* - a person we do not employ or a company that is not an affiliate of ours. This is also known as nonaffiliated third party, or simply, an “other party.”

The Information We Collect

We collect information about you from the following sources:

- Information you give us on applications or other forms
- Information about your transactions with us
- Information about your transactions with other parties
- Information from a consumer reporting agency

Information We Disclose About You

We do NOT disclose any information about you to anyone, except as permitted by law. Examples of this might include disclosures necessary to service your account or prevent unauthorized transactions.

The Confidentiality, Security and Integrity of Your Information

We restrict access to information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic, and procedural safeguards to protect this information.

Information About Former Customers

We do not disclose information about former customers, except as permitted by law.